



OCS PREVENTION

Predict, Prepare, Prevent

Our preventive maintenance service ensures that potential failures are kept to a minimum. Through regular inspections OCS can support you and your investment against non-production situations. Nothing is more expensive than lost production and the cost of emergency repairs.

Prevention in brief:

- Inspection of the overall functions, taking special account of critical key components.
- Adjustments to unique function points (maintenance work).
- Maintenance and preventive replacement of key components and usual wear parts.
- Service report of existing system.
- Recommended list of components to be ordered with priority indication for spare parts such as warranty parts and consumable items. Offer and delivery time included.

SERVICE PACKAGE AGREEMENT OCS PREVENTION

The exact deployment date will be agreed with you approx. 4-6 weeks before the scheduled deployment. The OCS service department will set an appointment for this in coordination with the client and the service technicians.

Out of hours service requirements - e.g. on weekends, public holidays, etc. - are possible but will be subject to premium hourly rates.

Where service requirements involve the need for external expertise, planning and coordination is required to arrange participation.

If one of the parties fails to meet the agreed date of service due to unforeseen events beyond its control (for example, breakdown, strike, lockout, etc.), a reasonable new date shall be agreed between the parties as soon as possible.

- The system must be in a clean state before inspection.

- For inspection, individual sections may have to be stopped for a short period of time in order to carry out a check.
- Free entry to the conveyor system, especially at the drive stations, has to be guaranteed.
- Any required lifting devices are to be provided by the client.
- Where time allows after the inspection and spare parts are available on site, an agreed maintenance service could be carried out.
- Where a service visit can be extended to accommodate an agreed maintenance service, invoicing will be raised according to "OCS Pricelist running hourly rate".
- If the agreement is cancelled less than two weeks prior to the deployment date, OCS reserves the right to invoice a cancellation fee of max.50% of the agreed price.

PAYMENT TERMS

Payment terms according to OCS Consultancy Agreement.

Customer support:

Tel. + 46 33 23 34 42 or e-mail: customerservice@ocs.se

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Not included in this package (to be offered separately)

- Mechanical and electrical spare parts
- Hardware control system
- Cleaning of the system during inspection / maintenance
- Consignation stock
- OCS DC system support
- First line PLC support